1.1 Functional Requirements:

Office Manager functionality:

Register Dentists with unique ID, First Name, Last Name, Contact Phone Number, Email, and Specialization.

Enroll new Patients with First Name, Last Name, Contact Phone Number, Email, Mailing Address, and Date of Birth.

Book appointments for Patients upon request.

Receive appointment requests via phone or online form.

Send confirmation emails for booked appointments.

Dentist functionality:

Sign-in to view a listing of all appointments.

View details of Patients for scheduled appointments.

Limited to 5 appointments per week.

Patient functionality:

Sign-in to view scheduled appointments.

View details of Dentist for appointments.

Request appointment changes or cancellations.

Prevent new appointment requests if there's an outstanding, unpaid bill.